

Installing Cisco Security Device Manager (SDM)



Cisco Security Device Manager (SDM)

Cisco Router and Security Device Manager (SDM) is a Web-based device-management tool for Cisco routers that can improve the productivity of network managers, simplify router deployments, and help troubleshoot complex network and VPN connectivity issues.

Cisco SDM supports a wide range of Cisco IOS Software releases and is available free of charge on Cisco router models from Cisco 830 Series to Cisco 7301. It ships preinstalled on all new Cisco 850 Series, Cisco 870 Series, Cisco 1800 Series, Cisco 2800 Series, and Cisco 3800 Series integrated services routers.

Network and security administrators and channel partners can use Cisco SDM for faster and easier deployment of Cisco routers for integrated services such as dynamic routing, WAN access, WLAN, firewall, VPN, SSL VPN, IPS, and QoS.



Cisco Security Device Manager (SDM)

Q. What are the minimum requirements of the browser client workstation to support Cisco SDM? A. Cisco SDM is supported on Windows-based PC platforms and industry-standard browsers only:

• Windows 2003 Server (Standard Edition), Windows XP Professional, Windows 2000 Professional, Windows NT 4.0 Workstation (Service Pack 4), and Windows ME. Note: Windows 2000 Advanced Server is not supported by Cisco SDM.

• Internet Explorer 5.5 or later or Netscape 7.1 and 7.2

• Java Virtual Machine (JVM) built-in browsers required, Java plug-in (Java Runtime Environment Version 1.4.2_05 or later)



Preparing Your Router For SDM

Cisco shows additional steps, but only two steps are necessary to prepare your router to be managed via SDM (from your PC):

Step 1 Enable the HTTP and/or HTTPS servers.

```
rl(config)#ip http server
-and/or-
rlconfig)# ip http secure-server
```

Step 2 Create a user account defined with privilege level 15 (enable privileges).

```
r1(config)#ip http authentication local
r1(config)#username packetlab privilege 15 password packetlab
```

Step 3 If you are going to run SDM from the router, you must enable vty line login using the account you created in step 2 (this step is only required for installations running SDM from the router)

```
r1(config)#line vty 0 4
r1(config-line)#login local
```



Downloading Cisco SDM

You will need a CCO login to download the Cisco SDM software.

Select a File to Download					
<u>Filename</u>	Release	Date	Size (Bytes)		
<u>SDMv2.5-Readme.html</u> SDMv2.5-Readme.html	2.5	08-FEB-2008	157005		
<u>SDMr25.pdf</u> Release Notes for Cisco Router and Security Device Manager	2.5	20-JAN-2008	473910		
<u>SDMUpdate.xml</u> File for SDM update reference. You need not download this file	1.8	14-DEC-2007	5098		
<u>SDM-V25.zip</u> Cisco Router and Security Device Manager(SDM)-English Edition	2.5	13-DEC-2007	14896171		
<u>SDMr241.pdf</u> Release Notes for Cisco Router and Security Device Manager	2.4.1	20-SEP-2007	478809		
<u>SDMr24.pdf</u> Release Notes for Cisco Router and Security Device Manager	2.4	20-SEP-2007	459379		
SDMv2.4.1-Readme.html Readme File for SDM2.4.1	2.4.1	16-JUL-2007	147800		



Type in the IP address of the device you want to manage (or select it from a dropdown list of previously used IP addresses). If you are using HTTPS, select the checkbox. Finally, click the 'Launch' button.

vice IR Address or Hostname : 10,100,100,1	DM will be launched from the PC efault browser.	using the CISCO
vice in Address of Hostinaline : Jine 100,100,1	evice IP Address or Hostname :	10.100.100.1



Common Problems With PC Based SDM

Firewalls – be sure to turn off your personal firewall or create an exception for SDM if needed.

Browser – SDM will launch in your default browser. If your default browser is not Internet Explorer, then you might encounter problems. I use Firefox as my default browser so I've installed a Firefox add in called 'IE View' and specified that whenever SDM launches it will be passed to Internet Explorer.

Java – For those who don't know, Java is a platform agnostic language whose motto is ""Write Once, Debug Everywhere". Also, it was created by Satan. I fucking hate Java. Cisco seems to love it. I had a problem with SDM not working for certain sections (like IPS). I installed an older version of Java, and this issue was fixed.

Popups – SDM loves to launch popups. I've wasted time troubleshooting SDM only to find a Java popup requesting a login to be the culprit. For whatever reason this (applet?) did not show up in the task bar so once it was behind another window...it was completely invisible. You'll want to watch your popup blocker when working with SDM.



This should be the first window you see:





A separate popup will launch. Provide the credentials you configured while preparing the router for SDM.





Beware the popups (you may or may not see these depending on your setup(Java version)).

Password Needed - I	Networking	Warn	ing - Security	×
Firewall: Realm: Scheme: User name: Password:	/10.100.100.1 level_15 or view_access basic packetlab ******** Yes <u>N</u> o		Do you want to trust the signed applet distributed by "Cisco Systems"? Publisher authenticity verified by: "Thawte Consulting cc" Image: The security certificate was issued by a company that is trusted. Image: The security certificate has expired or is not yet valid. Caution: "Cisco Systems" asserts that this content is safe. You should only accept this content if you trust "Cisco Systems" to make that assertion. Image: Image: The security certificate was included by a company that is trusted. Image: Ima	*

Almost there...this can take a while; be patient.

Cisco Router and Security Device Manager (SDM): 10.100.100.1				
File Edit View Tools Help				
Home 🖓 Con	figure 🧭 Monitor Refresh Sav) Q ? ve Search Help	cisco	
About Your Router		Host Name:		
	Hardware Model Type: Available / Total Memory(MB): Available / Total Flash(MB):	Software IOS Version: SDM Version:		
	eal ^r Status	E		
Configuration Overview Solution Interfaces and Conr Total Supported LAN: Configured LAN Interfac DHCP Server:	e:	I is loading the current configuration from your		
Firewall Policies	Parsing router's runni	ng config	8	
IPSec (Site-to-Site):		GRE OVER IPSEC:		
Xauth Login Required:		Easy VPN Remote:		
No. of DMVPN Clients:		No. of Active VPN Clients:		
♦ Routing		😺 Intrusion Prevention		
No. of Static Route: Dynamic Routing Protoc	ols:	Active Signatures: No. of IPS-enabled Interfaces: SDF Version: Security Dashboard		

Done! Here's what SDM will look like once it has fully loaded.

sco Router and Security	y Device Manager (S	DM): 10.100.100.	1		
					l.ul
Home 🚟 Co	nfigure 🦉 Moniti	or Refresh	Save Search Help		cisc
About Your Router			Host Name:	ri	
	Hardware		More Software	More	
	Model Type:	Cisc	o 2610XM IOS Version:	12.4(25c)	
	Available / Total Memo	ory(MB): 4	IO/128 MB SDM Version:	2.5	
Cisco 2610XM	Total Flash Capacity:		48 MB		
	Feature Availability:	IP 🥑 🛛 Firew	ali 🥑 VPN 😈 IPS 🥥 N		
Configuration Overview				View Running Config	
🖏 Interfaces and Con	nections	🕒 Up (1)	💿 Down (18)	8	
Total Supported LAN:		2	Total Supported WAN:	1(Serial T1 CSU/DSU)	
Configured LAN Interfa	ce:	1	Total WAN Connections:	0	
DHCP Server:		Not Configured			
🚯 Firewall Policies		😣 Inactive		8	
Se VPN		🕘 Up (0)		8	
IPSec (Site-to-Site):		0	GRE over IPSec:	0	
Xauth Login Required:		0	Easy VPN Remote:	0	
No. of DMVPN Clients:		0	No. of Active VPN Clients:	0	
♦ Routing			😺 Intrusion Prevention		
No. of Static Route:		0	Active Signatures:	0	
	cole:	None	No. of IPS-enabled Interfaces:	0	
Dynamic Routing Proto	C013.	110110			
Dynamic Routing Proto	-015.		SDF Version:		



As mentioned in an earlier slide you will need to allow login to a privilege level 15 account on your vty lines. Since you've already created a local privilege level 15 account, you can simply add 'login local' to your vty line(s):

```
r1(config)#line vty 0 4
r1(config-line)#login local
```

Unfortunately, you'll need to run the SDM installer again (double click 'setup' in the unzipped SDM folder) to add the required files to your router.





You'll need connectivity to the router that you want to manage as well as having prepared the router with the steps listed earlier.

Cisco SDM - Installation Wizard		
Router Authentication Enter router authentication information	ın.	
Enter the router's IP address/Hostname you should be a Privilege level 15 user	e, username and password. To inst or view user of type SDM_Adminis	all files on your router trator(root).
Hostname/IP Address:	10.100.100.1	
Username:	packetlab	
Password:		
Note: HTTP should be turned on in yo application will turn on HTTP or HTTF	our router for the installation to succ 'S server on the router if it is not tur <u>< B</u> ack <u>N</u> e	eed. The install red on.



Cisco SDM - Ins	stallation Wizard 🛛 🔀				
Router Auther Enter router au	ntication Ithentication information.				
Enter the router's you should be a F	IP address/Hostname, username and password. To install files on your router Privilege level 15 user or view user of type SDM_Administrator(root).				
Hostname.	Connecting to the router. Please wait				
Username:					
Password:					
Note: HTTP should be turned on in your router for the installation to succeed. The install application will turn on HTTP or HTTPS server on the router if it is not turned on.					
	< <u>B</u> ack Next > Cancel				



If there is a problem with connecting to the router or with credentials; you'll see the following popup:

Cisco SI	DM - Install Wizard 🛛 🛛 🔀
Ţ,	 The Cisco SDM installer is unable to connect to the router. There are several reasons for this problem: Incorrect IP address and/or credential were specified. The connection is being blocked by a firewall. Your router may not be configured properly. Please make sure your router is reachable from your PC, then try again. Click the help button to view information on how to configure your router for SDM.
	OK Help



I like to choose 'custom' here so I can verify the files being added to my router and to see if I have sufficient memory available.

isco SDM - Installation Wizard 🛛 🛛 🔀
Flash installation options Select the type of installation for Cisco SDM.
 Typical This option will determine the router's capabilities and install the appropriate Cisco SDM components. Custom This option will allow you to select the Cisco SDM components that you want to install based on the available memory. Backup Cisco SDM and Configuration files Browse
< <u>B</u> ack <u>Next</u> Cancel



Cisco SDM - Installation	Wizard				
Select Cisco SDM Comp	onents				
🗹 SDM: Install Cisco Re	outer and Securi	ty Device Manager.			
Cisco Secure Desk	top Package				
Cisco Secure WebVPN Client Package					
Cisco Secure Desktop if you plan to configure	(CSD) and Cisc this router as a	o Secure WebVPN WebVPN gateway	client (SVC) packages are required with CSD and SVC feature.		
🗹 Install Cisco SDM Ex	press.				
WLAN: Install the W	ireless Applicatio	m,			
Space Required on:	flash:	9248 KB			
Space Available on:	flash:	12056 KB			
		< <u>B</u> ack	Next > Cancel		



Ready to Install the Program		
The wizard is ready to begin installation.		
Click Install to begin the installation.		
If you want to review or change any of your	r installation settings, click Bac	sk.
Click Cancel to exit the wizard.		
101.111		
albhield		
	(Deals Inste	Canaal



Cisco SDM - Installation Wizard	
Setup Status	
Cisco SDM Installation Wizard is installing your software.	
Enabling RCP on your router	
InstallShield	
	Cancel



Cisco SDM will add a number of new files to your router:

rl# dir Direct	ory of	flash:/			
1	-rw-	29965496	<no d<="" td=""><td>date></td><td>c2600-adventerprisek9-mz.124-</td></no>	date>	c2600-adventerprisek9-mz.124-
25c.bi	.n				
2	-rw-	7754580	<no d<="" td=""><td>date></td><td>c2600-i-mz.123-26.bin</td></no>	date>	c2600-i-mz.123-26.bin
3	-rw-	265061	<no d<="" td=""><td>date></td><td>crashinfo_20020301-000020</td></no>	date>	crashinfo_20020301-000020
4	-rw-	1038	Feb 25 2010 10:45:15 +0	00:00	home.shtml
5	-rw-	2754	Feb 25 2010 10:45:15 +0	00:00	sdmconfig-26xx.cfg
6	-rw-	112640	Feb 25 2010 10:45:16 +0	00:00	home.tar
7	-rw-	527849	Feb 25 2010 10:45:22 +0	00:00	128MB.sdf
8	-rw-	1505280	Feb 25 2010 10:45:41 +0	00:00	common.tar
9	-rw-	6389760	Feb 25 2010 10:46:57 +0	00:00	sdm.tar
10	-rw-	931840	Feb 25 2010 10:47:07 +0	00:00	es.tar

50331644 bytes total (2874696 bytes free)







While you can launch SDM from the last installation window, you'll have to manually launch it in the future from your browser via 'https://x.x.x.x' where x.x.x.x is your router's IP address.

Note that the SDM installation enabled the HTTPS server on my router. I had previously only enabled HTTP. It will also configure your router for SSH.

Login with the credentials you created earlier:

https://10.100.100.1. The site says: "level_15









ALC: NO			
warn	100 -	Sec	
		Jec	unity
	-		

Do you want to accept the certificate from web site "IOS-Self-Signed-Certificate-487079400" for the purpose of exchanging encrypted information?

Publisher authenticity verified by: "Unknown issuer"



The security certificate was issued by a company that is not trusted.



The security certificate has not expired and is still valid.

Caution: "IOS-Self-Signed-Certificate-487079400" asserts that this content is safe. You should only accept this content if you trust "IOS-Self-Signed-Certificate-487079400" to make that assertion.

			<u>M</u> ore Details
Yes	No	Always	

Warning - HTTPS



2

×

Hostname Mismatch

The hostname in the server security certificate does not match the name of the server.

Hostname of the URL: 10.100.100.1 Hostname from the certificate: IOS-Self-Signed-Certificate-487079400

Do you want to proceed?

Yes <u>N</u>o

More Details

Warning - Security

Do you want to trust the signed applet distributed by "Cisco Systems"?

Publisher authenticity verified by: "Thawte Consulting cc"



The security certificate was issued by a company that is trusted.



The security certificate has expired or is not yet valid.

Caution: "Cisco Systems" asserts that this content is safe. You should only accept this content if you trust "Cisco Systems" to make that assertion.

	a	2
Yes	No	Always



Cisco Router and Security De	evice Manager (SDM): 10.100.100.1		
e Edit View Tools Help			
Home 🔅 Configu	ure 🔯 Monitor Refresh Sav) Q ? /e Search Help	cisco
About Your Router		Host Name:	_
Ha Moo Ava Ava	rdware del Type: illable / Total Memory(MB): illable / Total Flash(MB):	Software IOS Version: SDM Version:	1
Fea	Status		
Configuration Overview Configured LAN: Configured LAN Interface: DHCP Server:	Please wait while SDM router.	I is loading the current configuration from your	8
Firewall Policies VPN	Discovering router har	dware attributes	
IPSec (Site-to-Site): Xauth Login Required: No. of DMVPN Clients:		GRE OVER IP SEC: Easy VPN Remote: No. of Active VPN Clients:	
 ∗Ž[*] Routing 		😂 Intrusion Prevention	
No. of Static Route: Dynamic Routing Protocols	5:	Active Signatures: No. of IPS-enabled Interfaces: SDF Version: Security Dashboard	
			_



Home 🧱 Configure 🔯 Monito	or Refresh	G 🔍 🥐 Save Search Help		CISC
About Your Router		Host Name:	r1	
Cisco 2610XM Hardware Cisco 2610XM Hardware Cisco 2610XM Hardware Feature Availability:	Cisc ory(MB): 4 IP 🥥 Firew	More Software 0 2610XM IOS Version: 40/128 MB SDM Version: 48 MB VPN	More 12.4(25c) 2.5	
onfiguration Overview			View Running Config	
Interfaces and Connections Total Supported LAN: Configured LAN Interface: DHCP Server:	C Up (1) 2 1 Not Configured	Down (18) Total Supported WAN: Total WAN Connections:	1 (Serial T1 CSU/DSU) 0	
🔒 Firewall Policies	🔕 Inactive		₿	
VPN IPSec (Site-to-Site): Xauth Login Required: No. of DMVPN Clients:	<mark>е</mark>) Up	GRE over IPSec: Easy VPN Remote: No. of Active VPN Clients:	8	
No. of Static Route: Dynamic Routing Protocols:	0 None	Active Signatures: No. of IPS-enabled Interfaces: SDF Version: Security Dashboard		



Summary

Installing and running Cisco Security Device Manager is a fairly straight forward process. You will need to be aware of a few issue though:

 You will need to configure your router to allow SDM to manage it
 If you want to run SDM locally, you will need to make sure that your Java, firewall, and browser settings are adjusted as needed. You will also need to be running Windows.
 If you want to run SDM from the router, you will need to make sure that you have sufficient storage on the router to install the needed SDM files.